

Zenoss Cloud delivers SaaS-based AI-driven full-stack monitoring at any scale.

We provide an intelligent IT operations management (ITOM) platform by building the most granular and intelligent infrastructure relationship models possible at any scale. Zenoss Cloud provides robust AIOps analytics capabilities for all data types, including metrics, dependency data, events and streaming data. It proactively delivers deep, unparalleled health and performance insights to provide immediate root-cause analysis and integrate with other ITOM tools to automate issue remediation.



KEY ATTRIBUTES

<p>Model-Driven Explainable AI/ML, Anomaly Detection, Correlation</p>			<p>Agentless + Agent-Based Collect All Machine and Application Data</p>
<p>Multi-Tenant SaaS Platform Large Enterprise, 400+ ZenPacks, MSP Ready</p>			<p>Intelligent User Interface Dynamic, Adaptive, One Click to Root Cause</p>
<p>Cloud Scale Serverless, Microservices-Based</p>			<p>Internationally Deployed, Globally Ready US (multiple regions), Europe, (ANZ soon)</p>
<p>Predictive Agile CI/CD, No Downtime, Biweekly Deployments</p>			<p>Security DNA SOC II Type II, GDPR Compliant, (HITRUST soon)</p>

"No other solution provides the complete coverage that Zenoss does. Our IT environment is also quite dynamic, and other solutions weren't nimble enough to keep up and definitely couldn't model the entire environment in real time." - Nutanix



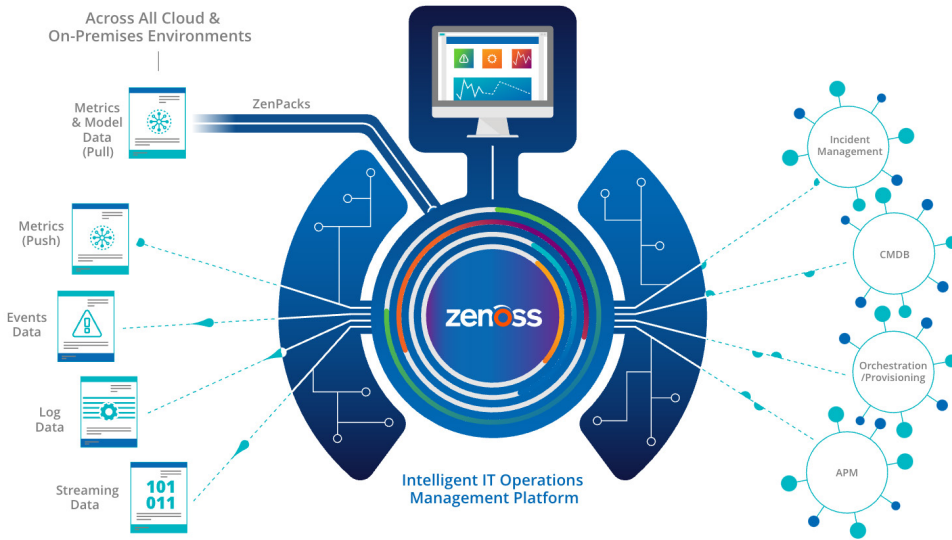
KEY USE CASES

- | | | |
|---|---|---|
| <ul style="list-style-type: none"> Monitoring Tool Consolidation Full-Stack Monitoring AIOps | <ul style="list-style-type: none"> Digital Transformation Microsoft Teams Monitoring Unified Communications Monitoring | <ul style="list-style-type: none"> Cloud Monitoring/Migration Automation Event Correlation |
|---|---|---|

SELECT CUSTOMERS



Hosted on GCP. Platinum Google Cloud Partner. Available on Google Cloud Marketplace.



"The ability to capture and contextualize machine data is becoming increasingly crucial to identifying and solving performance problems. This capability only grows in importance for businesses that need to manage the insane complexity of modern IT environments." - 451 Research

IMPROVE MEAN TIME TO RESOLUTION (MTTR)

85%

REDUCE ALERT NOISE AND EVENT STORMS

99.99%

INCREASE ITOM SYSTEM AUTOMATION

70%

Immediate Root-Cause Analysis

- Use real-time IT service modeling to gain awareness of end-to-end infrastructure-related risks
- Isolate problems immediately to improve MTTR and eliminate service outage losses
- Gain total visibility of overall IT service health with intelligent dashboards and reports
- Collaborate across teams to coordinate investigation and problem-solving

Prevention of IT Disruptions

- Leverage high-cardinality data to ensure continuous reliability of legacy and ephemeral systems
- Leverage AI and machine learning for predictive analytics
- Get AIOps insights to predict service health and performance issues
- Eliminate risk associated with digital transformation

Optimized Infrastructure Performance

- Evolve from availability and performance to capacity and optimization
- View performance and anomalies across all on-prem and cloud infrastructures
- Apply consistent monitoring policies across all cloud and on-premises systems
- Deliver management as a service for DevOps teams

Intelligent Automation

- Share key data and insights with other ITOM tools to automate a rapid resolution
- Future-proof your monitoring platform to run at any scale and accelerate digital transformation
- Enable agile IT while eliminating employee fatigue by reducing alerts by 99.9975%

ZENOSS CLOUD PROFESSIONAL	ZENOSS CLOUD ENTERPRISE
For smaller, simpler environments <small>(Limited data Basic support)</small>	For larger, dynamic environments <small>(Large-scale data Premium support)</small>

FEATURES

What We Monitor	ZENOSS CLOUD PROFESSIONAL	ZENOSS CLOUD ENTERPRISE
Public cloud		
Servers, storage, networking, virtualization, operating systems and more	✓	✓
Hyperconverged systems	✓	✓
Containers	✓	✓
Serverless architectures	✓	✓
Custom metrics	✓	✓
Capabilities		
Extensibility & enterprise ZenPacks	✓	✓
Smart View	✓	✓
AIOps relationship discovery, anomaly detection & capacity planning	✓	✓
Root-cause isolation and impact analysis	✓	✓
Multitenancy	✓	✓
Data points per day	40K/resource included 20K increments available	120K/resource included 20K increments available
Data retention	3 months included More available	15 months included More available
Support availability	24/5 Standard	24/7 Enterprise
Integrations		
CMDB	✓	✓
Incident management	✓	✓
Network performance	✓	✓
Orchestration & provisioning	✓	✓
Unified communications	✓	✓
Application performance monitoring (APM)	✓	✓
Log analytics	✓	✓
Business intelligence	✓	✓