Enterprise IT has evolved from a traditional cost center into a source of continuous innovation for businesses. However, at the heart of this change is often a complex mix of legacy and modern technologies that must be managed as a single, cohesive environment. While many legacy vendors have tried to cobbled together groups of disparate monitoring tools to create the illusion of unified coverage, none of them offer an approach that is designed for change and built for the future.

A dynamic IT ecosystem requires a modern approach that spans the entire IT service chain — an approach that is unified, architecturally extensible, and based on real-time, end-to-end visibility and intelligent analytics.

**Zenoss delivers SaaS-based deep infrastructure management at any scale.**

We provide an intelligent IT operations management platform built for taming the most complex modern IT environments and quickly identifying root cause when issues occur. It builds the most granular and intelligent infrastructure relationship models possible at any scale, proactively delivers deep, unparalleled health and performance information to optimize any IT environment, and shares insights with other ITOM tools to automate issue remediation.

Zenoss helps customers achieve software-defined IT operations to fulfill the promise of digital transformation. Using Zenoss, our customers can consolidate monitoring tools, ensure service reliability, accelerate technology adoption, and increase operational agility.

Using Zenoss, our customers:

- **REDUCE MEAN TIME TO RESOLUTION (MTTR)**: 85%
- **REDUCE MONITORING SOFTWARE LICENSING**: 90%
- **INCREASE IT ADMINISTRATOR PRODUCTIVITY**: 50%

**Here’s how it works:**
Zenoss Cloud is designed to take full advantage of three converging trends that are completely transforming enterprise IT:

- **The growing importance of SaaS applications**
- **The explosion of machine data**
- **The increasing accessibility of data science technology**

Zenoss Cloud is the first intelligent IT operations management platform that streams and normalizes all machine data, uniquely enabling the emergence of context for preventing service disruptions in complex, modern IT environments. As a SaaS-based platform, Zenoss Cloud delivers IT management as a service without the added complexities of managing the monitoring platform itself.
Zenoss empowers IT operations with indispensable capabilities.

**Eliminate Blind Spots**
Establish total coverage and complete, real-time visibility into the health of on-premises, cloud and serverless environments by relying on a single source of truth.

- Deliver comprehensive standard coverage for containers, microservices, clouds, virtual and physical devices, operating systems, servers, and more
- Cover new or legacy technologies without relying on your vendor’s road map through the use of more than 400 native extensions and third-party integrations

**Predict Impacts**
Isolate problems and avoid downtime, understand key trends and anomalies, and forecast capacity issues before business is impacted.

- Spot upcoming service impacts using dynamic IT service modeling that surfaces hidden dependency issues
- Find anomalous patterns from streams of events and metrics with machine learning

**Resolve Issues Faster**
Accelerate resolution by streamlining investigation and collaboration across teams, quickly identifying root cause, and automating remediation.

- Speed staff response with precisely generated analysis, anomaly visualization across devices and dependencies and interaction support
- Automatically create precise service tickets with root-cause events aggregated across dependencies

**Operate at Scale**
Confidently scale and adapt to unique and evolving needs while focusing on delivering business value through IT services rather than administering the tools that support them.

- Operate efficiently with device-to-staff ratios of thousands to one
- Handle changing environments, even company mergers, without rearchitecting your IT operations system

**Extensible? Try Future-Proof.**
Zenoss offers the flexibility to meet your organization’s unique and evolving needs. Our open platform accepts any data — models, metrics, events, logs and more. It can be customized via the user interface with standard APIs or through extensions called ZenPacks — plug-ins supported by Zenoss and the open-source community that make it easy for you to collect real-time health and performance metrics from every system in your environment.

Share insights and coordinate remediation with other ITOM systems.

No matter which IT tools help your company succeed, the only way to ensure you’re getting maximum value is to connect them and create efficiencies that cannot be achieved by the individual parts. Zenoss partners with industry leaders like Google Cloud Platform, Amazon Web Services, Microsoft Azure, Nutanix, ServiceNow, PagerDuty and hundreds more to ensure our platform has the highest levels of supportable integrations and unparalleled proficiencies with these technologies.

To learn more visit our website at zenoss.com
Zenoss is the global leader in hybrid IT monitoring and analytics software