

## Integration Services

**PROFESSIONAL SERVICES** 



Interface your Zenoss deployment with third-party technologies across your IT environment.

- Maximize value from your Zenoss deployment
- · Complement your existing enterprise investments
- Integrate with tools across service delivery life cycle
- Tie in to operational workflow and processes

## INTEGRATION SERVICES PACKAGES

Our Integration Services are offered as subscriptions in order to provide ongoing compatibility and maintenance. All standard packages listed are renewable every 12 months from the date of purchase.

- Incident Management Integration
  - **BMC** Remedy
  - CA ServiceDesk
  - Atlassian JIRA
  - **OTRS**
  - ServiceNow (certified)
- · ServiceNow-Certified CMDB Integration
- Palo Alto Networks Integration for PA-Series and Panorama Devices
- $\bullet \ \, \text{Single Sign-On (SSO) SAML Authentication with SimpleSAMLphp and SSOCircle SAML Identity Providers } \\$
- SAP HANA Integration
- · Viptela SD-WAN Integration for vEdge Routers, vSmart Controllers, vManage Network Management System
- · Hitachi UCP Director Integration



















## ZENOSS PROFESSIONAL SERVICES

Our Professional Services help organizations implement a more proactive and sustainable approach to unified monitoring while speeding internal adoption and overall time to value. The Zenoss Professional Services Team is comprised of highly experienced architects, developers, deployment consultants and project managers, and every engagement follows our established methodology, focused on customer success and reducing project risk. Services range from popular Startup Assistance packages to subscription-based Integration Services to fully tailored consulting, implementation and development services.

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